



**TÉCNICO**  
LISBOA

# Supply Chain Management Practical Classes & Evaluation

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|          |            |                 |                  |                                |
|----------|------------|-----------------|------------------|--------------------------------|
| Option 1 | Test (55%) | Attendance (5%) | Case-study (25%) | Practical classes report (15%) |
| Option 2 | Test (60%) |                 | Case-study (25%) | Practical classes report (15%) |

11 (or 12) out of 20

1 (or 0) out of 20

5 out of 20

3 out of 20

| Exam                      | Attendance and participation  | Case-studies  | Practical classes                      |
|---------------------------|---|---|--|
| 1st date:<br>11th January | Kahoot: <ul style="list-style-type: none"> <li>0.5 just for participating</li> <li>0.5 from correct answers</li> <li>0.5 extra for Top 10 scores at the end of the semester</li> <li>3 worst don't count</li> </ul> | 1 report per group (randomly selected) – 15%            | 1 report per group (randomly selected) |
| 2nd date:<br>2nd February |   | 1 presentation and discussion (randomly selected) – 10% |  |

0.5 out of 20  
EXTRA for TOP 10

| Tasks   | Deadlines                            |
|---|--------------------------------------|
| Submit <u>the assigned</u> practical problem report (1 report only) | 1 <sup>st</sup> December             |
| Submit the case-study reports ( <u>5 reports</u> )                  | 24 hours after each case-study class |
| Prepare case-study presentations                                    | In class                             |

| Your grade will be penalized if:       | Penalty                                      |
|--|--|
| You skip a case-study class            | 1 value <u>per class</u> you miss            |
| You do not deliver a case-study report | 2 values <u>per report</u> you don't deliver |

| Case-study | Shift | Week | Date of the class | Report deadline (24 hours after class) |
|------------|-------|------|-------------------|--|
| #1         | 1     | A    | 06/out            | 07/out                                 |
|            | 2     | A    | 08/out            | 09/out                                 |
|            | 3     | A    | 08/out            | 09/out                                 |
| #2         | 1     | A    | 20/out            | 21/out                                 |
|            | 2     | A    | 22/out            | 23/out                                 |
|            | 3     | A    | 22/out            | 23/out                                 |
| #3         | 1     | A    | 03/nov            | 04/nov                                 |
|            | 2     | A    | 05/nov            | 06/nov                                 |
|            | 3     | A    | 05/nov            | 06/nov                                 |
| #4         | 1     | B    | 10/nov            | 11/nov                                 |
|            | 2     | B    | 12/nov            | 13/nov                                 |
|            | 3     | B    | 12/nov            | 13/nov                                 |
| #5         | 1     | B    | 24/nov            | 25/nov                                 |
|            | 2     | B    | 26/nov            | 27/nov                                 |
|            | 3     | B    | 26/nov            | 27/nov                                 |

## TIPS:

- Read the case study carefully and highlight the main ideas present;
- Open the theoretical slides of the course and try to identify the main subject;
- Discuss with your group your insights in a constructive manner;
- Try to add value to your answer linking related concepts that are not mentioned.
- You can use PowerPoint slides for support, during your presentation.

Your oral Presentation should cover these 4 main topics and has a maximum duration of 5 minutes:

- Present and characterize the problem faced by the company;
- Critically analyze how the company has addressed the problem;
- Correlate your analysis with the theoretical concepts from the SCM course;
- Present some recommendations that could be followed by the company in order to eliminate the problem or further improve its performance.

After the presentation, there should be a 5 minutes discussion.

The groups presenting should be in-person in the practical classes.c

## Case Study Report:

2 pages document (or 5 slides) with the following structure is proposed:

- Abstract: complete but concise description of your work.

Introduction: a motivation for the work presented; the descriptive generic problem definition; the structure of the report.

- Case-study characterization
- Discussion
- Conclusions

The guidelines will be available on Fénix and reports should be submitted by all the groups until 24h after the class ends.

Take advantage of the practical class since it is a dedicated time to the discussion of your work.  
Clarify all your questions!

# Practical exercises - Presential & Online Classes

| Practical exercises | Shift | Week | Dates of the classes |
|---------------------|-------|------|----------------------|
| #1                  | 1     | B    | 13/out               |
|                     | 2     | B    | 15/out               |
|                     | 3     | B    | 15/out               |
| #2                  | 1     | B    | 27/out               |
|                     | 2     | B    | 29/out               |
|                     | 3     | B    | 29/out               |
| #3                  | 1     | A    | 17/nov               |
|                     | 2     | A    | 19/nov               |
|                     | 3     | A    | 19/nov               |
| #4                  | 1     | A    | 03/dez               |
|                     | 2     | A    | 03/dez               |
|                     | 3     | A    | 03/dez               |



## TIPS:

- The exercises will be solved during the practical classes so your presence and engagement are key for your success;
- Be proactive and interested in your discussion, your evaluation will depend not only on the result but also in the quality of your discussion.

## Practical Exercise Report:

Maximum of 5 pages is allowed. The following structure is proposed:

- Abstract
- Introduction
- Methodology
- Results and discussion
- Conclusions

The guidelines will be available on Fénix. One exercise will be randomly assigned to each group after all exercises are solved in the practical classes.

## Each section will be evaluated taking into account:

- Scientific/technical rigor;
- The clarity and quality of the writing;
- Work added-value by the group;
- Structure and presentation (including that of tables and figures).

## The additional following penalties could be applied:

- More than the maximum number of pages: -10%
- Not using the template: -10%
- Portuguese report: -10%

| Name  | Number | Group | Week |
|---|--------|-------|------|
| Isaac Felizardo                               | 90656  | 1     | B    |
| Lara Ramos                                    | 90666  | 1     | B    |
| José Fonseca                                  | 90664  | 1     | B    |
| Dinis Cardoso                                 | 90662  | 1     | B    |
| Miguel Gouveia                                | 90686  | 1     | B    |
| Manuel Valério                                | 83930  | 2     | B    |
| Evelyne Mendes                                | 94078  | 2     | B    |
| Johan Karlsson                                | 98142  | 2     | B    |
| Lukas Bauer                                   | 98172  | 2     | B    |
| Ricardo Pais                                  | 81744  | 2     | B    |
| Joana Gonçalves Moreira de Carvalho           | 84599  | 3     | A    |
| Manuel João Cardador de Almeida               | 84293  | 3     | A    |
| Mariana Soares de Aguiar                      | 84479  | 3     | A    |
| Miguel Pinto Barbosa Pereira Juncais          | 87341  | 3     | A    |
| Ana Madalena Ferreira Paiva                   | 89393  | 3     | A    |
| António Morgado                               | 87574  | 4     | B    |
| Carlota Gouveia                               | 87578  | 4     | B    |
| José Fonseca                                  | 89288  | 4     | B    |
| José Mano                                     | 87598  | 4     | B    |
| Tiago Neves                                   | 87288  | 4     | B    |
| Francisco Cortez                              | 90649  | 5     | A    |
| Pedro Rosa                                    | 87615  | 5     | A    |
| Beatriz Rodrigo                               | 87577  | 5     | A    |
| Francisca Cortê-Real                          | 87585  | 5     | A    |
| Rita Gião Marques                             | 90691  | 5     | A    |
| Felipa van Lelyveld                           | 98537  | 6     | A    |
| Luísa Leite de Faria                          | 90683  | 6     | A    |
| Manuel Barradas                               | 98487  | 6     | A    |
| João Trindade                                 | 87219  | 6     | A    |
| Madalena Maria Cabral Menéres Pereira Barroso | 90673  | 6     | A    |
| Inês Pina                                     | 90655  | 7     | A    |
| Sofia Nicolau                                 | 98623  | 7     | A    |
| Vítor Ferreira                                | 98681  | 7     | A    |
| Gonçalo João Cabral Beirão Rocha de Horteiga  | 82481  | 7     | A    |

Practical Working groups could be consulted on Fénix.  
Check the “Groups” section on GCA Web page

- Some groups can suffer modifications due to lack of members

| Nome                               | Numero | Grupo | Semana |
|------------------------------------|--------|-------|--------|
| Margarida Abrantes                 | 89994  | 1     | B      |
| Francisca Galhardas                | 90648  | 1     | B      |
| Maria Guadalupe                    | 90680  | 1     | B      |
| Vasco Morais                       | 87626  | 1     | B      |
| Manuel Reis                        | 87062  | 1     | B      |
| Gonçalo Costa Rodrigues            | 90085  | 2     | A      |
| Júlio Sacavém Potes                | 90665  | 2     | A      |
| Manuel Agante                      | 90675  | 2     | A      |
| Lourenço Horta Correia             | 84115  | 2     | A      |
| André Poças Simões Ferreira        | 90641  | 3     | A      |
| José Manuel Leitão da Silva Santos | 90663  | 3     | A      |
| Pedro Miguel Vieira de Carvalho    | 90689  | 3     | A      |
| Afonso Duarte Pinto Bastos Delgado | 98483  | 3     | A      |
| Guilherme Gardete São Pedro        | 98513  | 3     | A      |
| Beatriz Gregório                   | 90644  | 4     | B      |
| Inês Mendes                        | 90654  | 4     | B      |
| João Maria Azinhais                | 90660  | 4     | B      |
| Kamille Cristaldo                  | 90986  | 4     | B      |
| Maria João Carvalho                | 91028  | 4     | B      |
| João Conde                         | 69465  | 5     | A      |
| Francisco Damas                    | 88081  | 5     | A      |
| Salvador Parrão                    | 88073  | 5     | A      |
| Rodrigo Freudenthal                | 87619  | 5     | A      |
| João Pedro Nobre Marcos            | 90661  | 6     | A      |
| Ana Rita Salgado                   | 91051  | 6     | A      |
| Francisco Silveira                 | 90651  | 6     | A      |
| João Mendes                        | 90657  | 6     | A      |
| Maria Monge                        | 90677  | 6     | A      |
| Mariana Nunes Filipe de Sousa Brás | 90622  | 7     | B      |
| José Rego Macedo Ferreira          | 908606 | 7     | B      |
| Francisco José Da Silva Fernandes  | 90600  | 7     | B      |
| Magda Morgado Soares               | 90674  | 7     | B      |
| Maria Cabral Couto                 | 90678  | 7     | B      |
| Salvador Bobone de Lucena          | 89960  | 8     | B      |
| Martín Krausse                     | 97964  | 8     | B      |
| Inês Jardim Fernandes Quintas      | 80820  | 8     | B      |
| Andreia Filipa Almeida Rodrigues   | 84970  | 8     | B      |

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| Nome                           | Número | Grupo | Semana |
|--------------------------------|--------|-------|--------|
| Mafalda Bento                  | 67455  | 1     | A      |
| António Fernandes              | 87151  | 1     | A      |
| Jorge Mira                     | 87543  | 1     | A      |
| Maria Areias                   | 98577  | 1     | A      |
| Afonso Gama                    | 98615  | 1     | A      |
| João Castro                    | 77898  | 2     | B      |
| Margarida Espadinha            | 87240  | 2     | B      |
| António Delgado                | 90020  | 2     | B      |
| Marco Belchior                 | 98480  | 2     | B      |
| Bruno Saúde                    | 98600  | 2     | B      |
| Bernardo Pedroso               | 90589  | 3     | A      |
| Maria Leonor Bento             | 90681  | 3     | A      |
| Mariana Silva                  | 90685  | 3     | A      |
| Patrícia Calhau                | 90687  | 3     | A      |
| Sofia Sotomayor                | 90693  | 3     | A      |
| Inês Grassi                    | 90653  | 4     | A      |
| Laura Monteiro                 | 87331  | 4     | A      |
| Joana Carreira                 | 90611  | 4     | A      |
| João Lemos                     | 90659  | 4     | A      |
| Mariana Costa                  | 89829  | 4     | A      |
| Garcia Rogério                 | 98916  | 5     | B      |
| Afonso Bustorff Silva          | 90638  | 5     | B      |
| André Magalhães                | 90640  | 5     | B      |
| Guilherme Coimbra              | 90652  | 5     | B      |
| Pedro Alexandre Antunes Ganhão | 86906  | 5     | B      |

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# Case Studies – Presential Classes

| Case-study | Shift | Week | Date of the class | Report deadline (24 hours after class) | Oral Presentation Class | Additional Class |
|------------|-------|------|-------------------|--|-------------------------|------------------|
| #1         | 1     | A    | 06/out            | 07/out                                 | G3                      | G5/G2            |
|            | 2     |      | 08/out            | 09/out                                 | G6                      | G3               |
|            | 3     |      | 08/out            | 09/out                                 | G1                      | G4/G6            |
| #2         | 1     | A    | 20/out            | 21/out                                 | G5                      | G6/G7            |
|            | 2     |      | 22/out            | 23/out                                 | G3                      | G5/G2            |
|            | 3     |      | 22/out            | 23/out                                 | G4/G6                   | G3               |
| #3         | 1     | A    | 03/nov            | 04/nov                                 | G6                      | G1/G4            |
|            | 2     |      | 05/nov            | 06/nov                                 | G5/G2                   | G1/G8            |
|            | 3     |      | 05/nov            | 06/nov                                 | G3                      | G2               |
| #4         | 1     | B    | 10/nov            | 11/nov                                 | G1/G4                   | G2/G7            |
|            | 2     |      | 12/nov            | 12/nov                                 | G1/G8                   | G4/G7            |
|            | 3     |      | 12/nov            | 12/nov                                 | G2                      | G5               |
| #5         | 1     | B    | 24/nov            | 25/nov                                 | G2/G7                   | G3               |
|            | 2     |      | 26/nov            | 27/nov                                 | G4/G7                   | G6               |
|            | 3     |      | 26/nov            | 27/nov                                 | G5                      | G3               |

If you have some constraints with the Schedule please let me know. I will give the possibility of every group to assist to another case study class, not in a mandatory way (column “Additional Class”)

If you have some doubt or need help, I will be available:

### 1. Online (via zoom)

Thursday (10:30 to 11:30)

<https://zoom.us/j/93327568476?pwd=N2lpWng4RDJ1R3hGdk1Ca3JBa21UQT09>

Meeting ID: 933 2756 8476

Password: e69wv3

### 2. OR by e-mail:

[mafalda.i.de.carvalho@tecnico.ulisboa.pt](mailto:mafalda.i.de.carvalho@tecnico.ulisboa.pt)



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